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Hello

My name is Troy Kucks and im a resident of the area known as the Sunshine Coast in Queensland. I am writing to let you know about the problems which I have personally encountered during my switching over to the "so called" wonders of digital television.

I recently purchased two digital set top units for my home - as i have two televisions. I can only get digital television signal going through to one of the televisions and at the best of times the signal is poor to very poor. The UHF antenna which i have on the roof is fine and isnt that old as the house itself isnt old (within the last 10 years) and as i say i can pick up most of the digital channels on offer in my area on one of the televisions.

However i am experiencing alot of signal drop outs due to poor the signal strength coming from the main broadcasting antenna located at bald knob on the television and settop unit that i can get signal from. It puzzles me why only one television gets signal and not the other. (I did speak to one expert on digital television reception here on the Sunshine Coast and had a signal booster installed which has helped slightly (still having dropouts) but still no joy with the second television).

It is also very disconcerting to me that all of the hype surrounding digital television is making us believe that we will end up getting better reception when the reality at the moment is that on the entire Sunshine Coast area digital television reception is patchy at best and pretty much a joke most of the time. The expert i spoke to from the Sunshine Coast about my reception problems also agreed with me on this "joke" of a situation

I fail to understand why in an area that is both growing at an extremely increasing rate and a vital part to the Queensland tourism industry that we would have one of the lousiest reception coverages for digital television in the whole state. Why should we be the ones that are missing out when both Brisbane and the Gold Coast are constantly being upgraded with new and improved relay transmitters.

It seems to me that our population of approx. 350,000 people does not seem to qualify to government departments and broadcasters alike as being important enough to have fully functional and high strength digital television signals being beamed to all of our homes.

If the government is wondering to itself why arent people taking up the technology as fast as what they think we all should be maybe they should take alook around and realise that the coverage and signal strength has to be greatly improved in all areas first before people would be more willing to take up the technology.

Yours sincerely

Troy Kucks