

Box 6021

P/House
Conberg

SUBMISSION NO. 28

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Ken Smith

5/3/12

Cybersafety For Seniors

My submission to the above inquiry is about being marginalized by the internet.

Hand written correspondence is treated as a joke all correspondence now must be by E/MAIL.

Most advertising facts do show an address or phone number including the the add for this inquiry at least it has a phone number.

I am 80 years of age not interested in computers and slightly illiterate

When seeking information by phone on a range of everyday issues most of the answers offered by computer operatives are poor or inconclusive

The answer we do not have a program covering that question, common sense has been destroyed if it is not on a screen